

SEQUOIA

MENTAL HEALTH SERVICES, INC.

Website Privacy Policy

Who We Are

Sequoia Mental Health Services, Inc, (also referred to as we/Sequoia throughout our site) is a private, 501(c)3 non-profit, mental health care organization. Our website is <https://sequoiamhs.org>. Our office locations can be found in the footer of this website.

We may revise this privacy policy at any time.

What Personal Data We Collect and Why We Collect It

As a health care organization, Sequoia recognizes the importance of protecting the health information that we gather from our clients. We maintain appropriate security measures to keep this information private, and we comply with all relevant medical privacy laws such as HIPAA.

Additional personal data that is not protected under medical privacy law (e.g. name, email address and IP address) may also be collected to help us provide useful website content to our visitors and to improve their experience of our site.

Comments

When visitors leave comments on our site, we collect the data shown in the comments form, and also the visitor's IP address and browser user agent string to help us with spam detection.

An anonymized string created from your email address (also called a hash) may be provided to the Gravatar service to see if you are using it. The Gravatar service privacy policy is available here: <https://automattic.com/privacy/>. After approval of your comment, your profile picture is visible to the public in the context of your comment.

Contact forms

When visitors submit information through our contact forms, we collect the data shown in the contact forms, and also the visitor's IP address and browser user agent string to help us with spam detection.

Cookies

If you leave a comment or submit a form on our site you may opt-in to saving your name, email address and website in cookies. These are for your convenience so that you do not have to fill in your details again when you leave another comment or submit another form. These cookies will last for 30 days.

Embedded content from other websites

Areas of this site may include embedded content (e.g. videos, images, articles, etc.). Embedded content from other websites (e.g. social media sites) behaves in the exact same way as if the visitor has visited the other website. You will be asked to consent to viewing these items before they load.

These third-party websites may collect data about you, use cookies, embed additional third-party tracking, and monitor your interaction with that embedded content, including tracking your interaction with the embedded content if you have an account and are logged in to that website.

Who we share your data with

Health Data: The sharing of your personal health information is strictly regulated by law. We take the privacy of your personal health information very seriously, and comply with all applicable regulations. We may share your personal health information with third parties if we are required to do so by law.

Because some of the software that runs our website are third-party-operated, we will never require you to submit sensitive personal health information via our website. When in doubt, we recommend transmitting such information by hard copy.

Other personal data, such as your IP address, may be shared with third-party vendors that we rely on for the operation of our website. We will never sell your contact information for any reason.

How long we retain your data

If you submit a comment or a form, the submission and its metadata are retained indefinitely. This is so we can recognize and approve any follow-up comments automatically instead of holding them in a moderation queue, and so that we can track contacts with our clients.

What rights you have over your data

If you have an account on this site, or have left comments, you can request to receive an exported file of the website personal data we hold about you, including any data you have provided to us. You can also request that we erase any website personal data we hold about you. This does not include any data we are obliged to keep for administrative, legal, or security purposes.

Where we send your data

Visitor comments may be checked through an automated spam detection service.